

TERMS & CONDITIONS OF ENTRY TO THE WILLOW HOUSE EVENT 30th AUGUST 2020

Due to coronavirus, we are having to adhere to certain rules to comply with new health & safety guidelines and restrictions and laws, in order for us to hold such an event, such as Ska-Souls, these must be implemented for the safety of both staff and customers. Hence the harshness of these Ts&Cs. If EVERYONE follows in the spirit of these, everyone will have a great time with much merrymen!

**My party and I, agree to abide by the following terms and conditions whilst attending:
The Ska-Souls Event at The Willow House on the 30th August 2020.**

YOU (the booker) will fully inform all of your party of these Ts&Cs!

A plea of ignorance will not be accepted if we have a dispute with any of your party, with a chance of expulsion.

We (My party and I) understand the government guidelines with reference to the warnings of the spread of the Covid 19 Virus.

Your party will be required to be temperature checked on arrival, if suspected with a temperature, the person will be refused admission, they will need to apply for a partial refund via email the following week. After supplying their names and contact details.

(Please see Refunds below)

My party will stay on our table for the full period of time of the Event, from arrival to departure, unless visiting the toilets or visiting the temporary bar, when no more than two members of our party will be away from our allotted table at any one time.

There must be no loitering or visiting other tables before during or after the Event.

Your party must at all times follow the CV19 advice regarding social distancing given by the government.

No food or drink not purchased at The Willow House will be allowed to be brought on to the premises or consumed there.

**The breaking of any of these terms will be followed with expulsion from the premises.
Without any refund.**

On correct completion of the EVENT APPLICATION FORM, followed by full payment you will be granted a Table to the size required.

If you are booking as a group of tables, please let this be known to us, we will try our best to accommodate, BUT BY NO-MEANS IS IT GUARANTEED!

After FULL payment, approximately 5 days before the event, identity wrist straps will be issued, these must be picked up from The Willow House, but BEFORE THE SUNDAY 30th.

These id bracelet MUST be worn throughout the period of the event, and are in fact your ticket for entry.

If dancing takes place, (we hope it does, if not a little conservatively) please keep to the area of your designated table and respect others feelings with respect to social distancing.

**THE WILLOW HOUSE MUST NOT BE ENTERED INTO WHATSOEVER!
Unless to be used for female toilets only.**

DO NOT GO TO THE BARS.....!!! YOU WILL NOT BE SERVED.....!!!

TABLE SERVICE:

YOUR TABLES WILL BE SERVED BY A WAITER/WAITRESS, WHO WILL ALSO HAVE OTHER TABLES TO SERVE.
SO PLEASE BE PATIENT. THEY WILL BE WITH YOU EVENTUALLY.
THEY WILL BE DOING THEIR BEST FOR YOU AND OTHER CUSTOMERS!

TEMPORARY BAR:

WE WILL ONLY BE SERVING DRAUGHT BEER, FULL BOTTLES OF WINE AND BOTTLES OF FRUIT CIDER.
At the Temporary Bar, To help the strain on Waiting Staff.

If going to the Temporary O/S Bar please keep you distance on the way to, in the que and on your return to your table.

ANYONE ABUSING OUR STAFF OR ANY OTHER CUSTOMERS, WILL BE EXPELLED IMMEDIATELY

If members of your party persist is flouting any of our terms and conditions, we will stop the entertainment until they have been expelled from the venue.

If this curtails the event, there will be NO REFUND WHAT'S SO EVER to anybody!

REFUNDS

If the event is cancelled for ANY OTHER reason, other than above, ie bad weather, forced pub closure, etc. Because of the costing of setting up this event, customers will be entitled to a 50% refund. PLEASE BE AWARE OF THIS!

We at the Willow House will be working hard to bring you the Best of what Watton has to offer. We hope everyone in attendance appreciate the hard work that we here have put in to make this EVENT a roaring success, with their patience and understanding in these strange and difficult times.

Please do not forget to support our EVENTS designated charity!

THE WILL SMART MEMORIAL CHARITY DAY

We wish you all your good health and a successful recovery from this epidemic.

Please tick the form to show you have understood & accept the constraints of our T&C's.